

CAROLINE TSAI

Chief Legal Officer and Corporate Secretary
Western Union

Caroline Tsai is Chief Legal Officer and Corporate Secretary for Western Union and a member of its executive leadership team. The Western Union Company is a Fortune 500 (NYSE: WU) financial services company, based in Denver, Colorado. Tsai is responsible for the overall strategic leadership and oversight of Western Union's global legal affairs, enterprise risk, public policy and regulatory affairs, ethics, privacy, and corporate secretarial functions. Tsai also oversees compliance.



Prior to joining Western Union, Tsai was Deputy General Counsel and Chief Regulatory Officer at BMO Financial Group. While at BMO Financial Group, Tsai advised on advocacy and policy initiatives, as well as all bank regulatory and supervisory issues for BMO's global operations, including Personal and Commercial Banking, Wealth Management and Capital Markets. She also served as Chief Legal Officer, U.S. Personal and Commercial Banking at BMO Harris Bank.

Earlier in her career, Tsai served as Senior Vice President & Associate General Counsel at Bank of America Corporation where she was responsible for a broad range of issues, including litigation, bank regulatory matters, the CFO Group and Global Banking and Markets. She began her legal career at the global law firm, Jones Day specializing in complex structured transactions for investment banking clients.

Tsai is a strong champion for diversity and inclusion and formerly served as Co-Chair of the Women's Leadership Network of the National Asian Pacific American Bar Association.

Born in Sao Paulo, Brazil, Tsai is the daughter of Chinese immigrants. She earned a Bachelor of Arts degree from the University of Michigan and a juris doctor degree, magna cum laude, from The American University, Washington College of Law and served as Executive Editor of The American University Law Review.